

Committee: Hospitality

Reports to: Event Manager

Job Description: Usher (30 people)

To limit entrance to the correct room to attendees with the corresponding passes.

Roles and Responsibilities:

- Ensure the attendee's wristband matches the correct program behind your door
- Direct attendees to correct doors if their band does not match your door
- Answer questions politely as they occur

Skills Required:

- Ability to stand for long periods of time.
- Work in a fast-paced, busy environment with environmental conditions such as noise
- Ability to bend, stretch, reach and kneel without restriction.
- Communicate effectively in English.
- Must be able to open dance doors repeatedly throughout shift.
- Deal effectively with a wide variety of personalities and situations requiring diplomacy, tact, friendliness, poise and firmness
- Establish and maintain effective work relationships with those contacted in the performance of required duties
- Demonstrate an understanding of, sensitivity to and appreciation for the diverse ethnic, socio-economic, disability and gender diversity of guests and staff attending or working with the Canada International Dance Convention
- Maintain a professional, neat and well-groomed appearance, adhering to CIDC volunteer shirt
- Understand and complies with the Canada International Dance Convention volunteer regulations and code of ethics

Commitment:

- The shifts are 4-hours, Thursday Friday, Saturday, and Sunday
- Expectations is that you will be able to work within those days